



Newcomer's Information Zutendaal



WE ARE THE ARMY'S HOME



Family and MWR
Army Community Service (ACS)
USAG Benelux



Newcomers Information - Zutendaal

USAG Benelux-Brunssum

✓ U.S. Army Garrison Benelux

- Website: <https://home.army.mil/benelux/index.php>
- Facebook: <https://www.facebook.com/USAGBenelux/>
- Digital Garrison App: <https://www.armymwr.com/happenings/digital-garrison-app>
- Flickr: <https://www.flickr.com/photos/usagbenelux>
- Instagram: usagbenelux

- PSAs are sent from Chièvres and Brunssum
 - To receive TriBorder specific information, Weekly Update, Brunssum site specific PSAs send request to:
 - USARMY Benelux Brunssum ID-Europe List PAO: usarmy.benelux-brunssum.id-europe.list.pao@army.mil
 - » Official work or gov't email is required to be added to the list.

✓ U.S. Army Garrison Benelux MWR

- Website and Facebook pages exist for Brunssum, Brussels & Chièvres
- Website: <https://brunssum.armymwr.com/>
- Facebook: <https://www.facebook.com/BrunssumMWR>

✓ AFN Benelux

- (Internet) radio: 99.7 FM
- Facebook: <https://www.facebook.com/afnbenelux>
- App: https://www.afneurope.net/Portals/100/360/AudioPlayer.html#AFNE_BLX

✓ Mission partners

- AFNORTHschool <https://www.facebook.com/AFNORTHschool>
- Brunssum Exchange <https://www.facebook.com/BrunssumExchange>
- Commissary <https://www.facebook.com/YourCommissary>





Newcomers Information - Zutendaal

NATO Brunssum, Geilenkirchen

✓ NATO JFC HQ Brunssum

- Website: <https://jfcbs.nato.int/>
- Community Portal: <https://jfcbs.nato.int/community>
- Morale & Welfare:
 - Website: <https://www.jfcbrunssum.com/>
 - Facebook: <https://www.facebook.com/JFCBSMWA>

✓ NATO AB Geilenkirchen

- Website: <https://awacs.nato.int/>
- 470th ABS Airman & Family Readiness Center
 - Facebook: <https://www.facebook.com/GKAFRC>
- 470th ABS Airman & Family Readiness Center
 - Facebook: <https://www.facebook.com/470thABSPublicAffairs>
- Geilenkirchen U.S. Clinic – 852d Medical Squadron
 - Website: <https://spangdahlem.tricare.mil/Geilenkirchen>
 - Facebook: <https://www.facebook.com/GKClinic>

✓ COVID-19:

- Check the USAG Benelux website:
 - <https://home.army.mil/benelux/index.php/my-fort/coronavirus-information>
- Also see:
 - www.government.nl
 - www.rivm.nl (Dutch & English language available)





Newcomers Information - Zutendaal

ID Cards and Vehicle Registration

Obtain your CAC and Dependent IDs at the Central Processing Facility located on USAG Brunssum in Bldg. 8 1st Floor Rm N109.

Once you receive your CAC and Dependent ID's they must be registered at the Installation Access Control System Office (IACS) in order to gain access onto any USAG Benelux installation. IACS is located in Bldg. 14 on USAG Brunssum.

SHAPE ID:

Complete form SF 94 (form can be downloaded from <https://www.shape2day.com/page4234844>) and email along with the COA to USNMR for stamp.

Belgian Protocol ID: Applies to Civilians and Dependents (must have a Belgian address)

Items required – Married members bring 2 copies of Marriage Certificate or a Certificate of Legal Partnership.

2 copies of birth certificate.

2 color copies of passport.

2 passport photos (can be obtained at the SHAPE Central Processing Branch for 3€)

*For more information, visit: <https://www.shape2day.com/arriving--leaving-shape/inprocessing>

Vehicle Registration:

- Vehicles must be registered within 7 days of being imported.
- Vehicles must pass the Controle Technique (CT) inspection if:
 - the vehicle is over 4 years old.
 - you purchased a second handcar.

Required equipment which must be present at the time of the CT inspection:

- Fire extinguisher, safety vest and safety triangle.
- Registration Document / Title from previous country where the vehicle was registered.
- A green auto insurance card with address and vehicle identification number must be on the insurance card.
- Registration Fee of €35 cash (plus € 10 or € 20 depending on size of front plate, usually around €45 in total)





Newcomers Information – Zutendaal

TRICARE

US Medical Treatment Facilities: Geilenkirchen NATO Base, Germany and USAG Benelux Brussels

This is where you will receive information on health and dental services, and process TRICARE.

TRICARE Remote, International SOS Facts

- TRICARE beneficiaries must contact International SOS to request care/referral.
- In network care is designed to be cashless (meaning the provider receives a direct payment from TRICARE). Often the reimbursement is slow or late, resulting in the beneficiary being billed directly by the provider. Do not pay this bill. This just has to be communicated to TRICARE to resolve.
- Emergency Care: Best practice is to call TRICARE SOS prior to the ER visit. They will contact the local hospital and submit a rushed authorization. If unable to contact TRICARE prior to the visit, you will be treated as a private or uninsured patient. The hospital might be asked for a fee upfront (normally 50 Euro) and promissory signatures for payment. After the visit, you must make contact with TRICARE ISOS to inform them so they can issue an authorization and you can file a claim.
- Pharmacy: Prescriptions can be filled at a local apothek/pharmacy, and send a claim for reimbursement to TRICARE.

The Military Health System Nurse Advice Line (MHS)

The MHS a TRICARE service that is available 24/7 by phone, web, or chat.

- Beneficiaries can:
 - Receive evidence-based health care advice from an RN
 - Find an urgent care or emergency care facility
 - Receive recommendations for the most appropriate level of care
 - Schedule same or next day appointments
- And parents can speak to a nurse with pediatric training; nurses will follow up by telephone within a couple of hours to check on the child and if needed, can make appointments for urgent care within 24 hours





Newcomers Information - Zutendaal

TRICARE Healthcare Providers

TRICARE	
Medial Treatment Facilities (Military)	
MTF Geilenkirchen, Germany - DSN: 458-3200, COMM: +49 2451 63 2210	SHAPE Clinic (Active Duty and Family Members) - BLDG. 401, DSN 423-5886, COMM:+32-65-44-5886 (call for appointment)
Brussels Health Clinic – USAG Benelux Brussels, Sterrebeek Annex DSN 314-566-1515 or +32(0)2-686-1515	
TRICARE Network Providers – KleineBrogel	
<u>Hospitals</u>	<u>Physiotherapy</u>
Mariaziekenhuis Noord-Limburg, TEL: (+32) 011 826000 Maesensveld 1, 3000 Overpelt	Paul Dejong, Ellikorn
Ziekenhuis Oost-Limburg, GENK, TEL: 089 32 51 51 https://www.zol.be/	Danny VAN MOORSEL TEL: (+32) 11 66 63 36, Lillerbaan 73, 3950 Kaulille, Belgium
<u>Multispecialty Outpatient Facilities</u>	Katrien NACKAERTS TEL: (+32) 089 44 00 44, Damburgstraat 61A/bus 0, 3950 Bocholt
Medisch Centrum PRACTIMED C V B A, Bree TEL: (+32) 089 46 97 00, De Houborn 44, 3960 Bree	Steven CLAES TEL: (+32) 0476 82 00 99 Vredestraat 4, 3670 Oudsbergen
Medisch Centrum PRACTIMED C V B A, TEL: (+32) 013 67 07 30, Groenstraat 27, 3980 Tessenderlo	<u>Dental Services</u>
Huisartsenwachtpost Noord-Limburg, Neerpelt TEL: (+32) 011 60 40 60, Stationsstraat 76, 3910 Pelt	Schreurs van Hemelen Dental Clinic TEL: (+32) 089 25 29 26, Sint-Barbarastraat 20, 3630 Maasmechelen
<u>GP/Family Medicine</u>	
Marc Vanpoecke, Grote Brogel TEL: (+32) 089 44 90 80, Laarderweg 18, 3990 Peer	
Ria Cornelissen and Dirk Vanderhoydonck TEL: (+32) 011 73 33 60, Dorpstraat 36 bus 1-2, Hechtel-Eksel	





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Banking

Andrews Federal Credit Union (AFCU)

USAG Brunssum Bldg. 8, Rm. 118,
COMM: +31 (0)46 443 7507

ING

Several locations throughout Belgium

<https://www.ing.be/en/retail/daily-banking/expats/expat-to-Belgium>

Tel: +32 (0)2 464 66 64

What is needed to open a bank account in Belgium?

If you open an account with Andrews Federal Credit Union you will need to bring your US ID to the branch. With AFCU, you can pay your Belgian bills online. You can set up an allotment, you can easily transfer money from another US account or you can deposit cash (USD or EUR).

If you open an account at ING, you can begin your registration online and via email, and then make an appointment with the branch to complete the registration. The website provides information on what documents are required.

If you open an account with a local Belgian bank, different banks have different requirements and you will need to contact the bank to find out what their requirements are. In most cases you will need your Passport and Protocol ID, and in some cases they will require that you have your physical address on the ID.





Newcomers Information-Zutendaal

Paying your Belgian Bills

In Belgium you must:

- Pay on time
- Do not ignore bills because you don't think it belongs to you, or if you are not sure what the bill is for. You will continue to receive the bill and you may incur late/penalty fees. If you are not sure what the bill is for, you can contact your local ACS office and someone will assist you.

How to pay bills:

On your Belgian bill there will be an **IBAN** number (the payees account number) and a **BIC** number (the payees bank identification number), and a payment **reference number**, this is the number that identifies the account to which the payment is to be applied. You **MUST** include this number when paying your bill otherwise the payment will not be applied to your account and you can incur late/penalty fees.

This is what a typical Belgian bill looks like

The image shows a typical Belgian bill form with the following fields and callouts:

- Payer:** Callout pointing to the 'Naam en adres opdrachtgever' field.
- IBAN:** Callout pointing to the 'Rekening opdrachtgever (IBAN)' field.
- Amount to Pay:** Callout pointing to the 'Bedrag / Montant / Betrag' field, which shows 44,09 EUR.
- Payee:** Callout pointing to the 'Rekening begunstigde (IBAN)' field.
- BIC:** Callout pointing to the 'BIC begunstigde' field.
- !!!Reference Number!!!:** Callout pointing to the 'Mededeling' field, which contains the reference number '+++435/498/82645+++'. This field is highlighted with a red box.

The form also includes fields for 'Name First Name', 'Street Name and #', and 'Postcode and City' for the payee.





Newcomers Information – Zutendaal

Housing

USAG Benelux Brunssum

DSN: 314-597- 4149/4150/4151

COMM: +31(0)45-534-0149/0150/0151

Location: Brunssum Bldg. 8, Rm. 232

USAG Benelux Brussels

DSN: 314-597-9921/22/24

COMM: +32 (0) 2 280 9921/22/24

Location: Bldg. 4, Rm. 306

Centralized Furnishings Management Office (CFMO)

DSN: 597-4153/4156

COMM: +31(0)45-534-3153/3156

Location: Brunssum Bldg. 8, Rm. 23

Finding a Home

When renting a home, a deposit of up to 3-months rent is typically required. If you select a home that is not coordinated through the housing office, ask the landlord if they are willing to include the military clause into the lease. It is not recommended to sign a lease without the military clause.

Once you find a home, contact the Housing Office to assist you with coordinating the lease with the landlord.

Note that some homes may not come with an equipped kitchen and/or lighting fixtures. Discuss this with the housing office representative to explore available options.

if you have children attending school, be sure to confirm that a school bus-stop is established nearby if you intend on your child taking the bus to school.

CFMO can provide appliances for the duration of your assignment, and the Lending Closet can lend household items on a temporary basis.

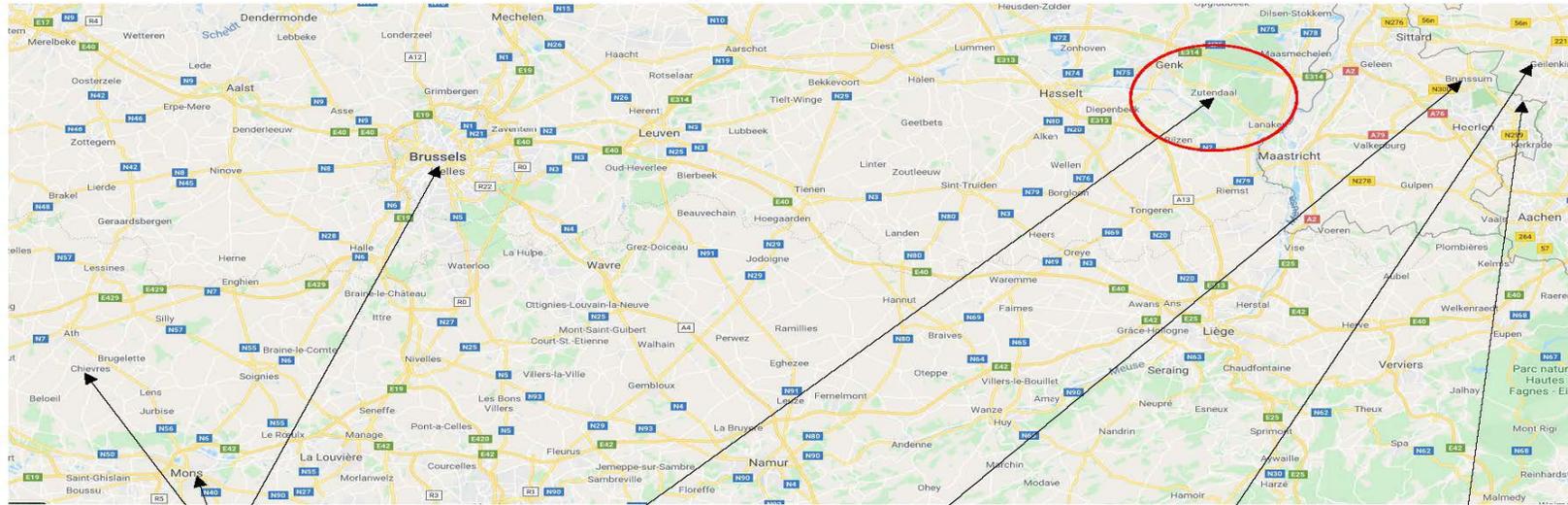




Newcomers Information - Zutendaal

Finding a Home

APS-2 Zutendaal



SHAPE HQ's: Mons, BE

1. POV Driver's Training/Testing
2. SHAPE ID / Ration Card
3. Protocol ID
4. POV Registration
5. SHAPE Hospital

Chievres, BE

1. POV Pick-Up
2. Commissary and PX

Brussels, BE

1. Medical Clinic

Zutendaal, BE

SUST BDE

Recommended
Housing Search
Area

Brunssum, NE

1. Commissary
2. Troop Store (PX)
3. The HUB (family center)
4. ACS
5. Andrews Credit Union
6. Military AutoSource (MAS)
7. Cleaners
8. Laundromat
9. Post Office
10. AFNORTH Int. School
11. NATO JFC

Geilenkirchen, GE

1. Medical (Mil)
2. Dental (Mil)

Eygelshoven, NE

AFSBn – BENELUX
HQ





Newcomers Information – Zutendaal

Schools K – 12th Grade

Students moving to the Tri-Border area will most likely attend AFNORTH International School. AFNORTH is not a Department of Defense Dependent School (DODDS). AFNORTH is an international school using a combined U.S., Canadian and British curriculum.

AFNORTH is inspected by the American Department of Defense Education Authority and meets and exceeds the American educational requirements from K – 12th grade.

KBES (K-5) is a small school supporting the American children of the USAF/USAG personnel stationed at Kleine Brogel Air Base and/or APS-2 Zutendaal, Belgium. The school was founded over 30 years ago and continues to serve children from Kindergarten through 5th grade. KBES shares a complex with the local Belgian elementary school. KBES is a member of the Isles District on the DoDDS Europe of the Department of Defense Education Activity (DoDEA)

AFNORTH International School

TEL: +31 (0) 45 527 8222

JFC Brunssum

Ferdinand Bolstraat 1, 6445 EE Brunssum, NE

Kleine Brogel School Elementary School (KBES)

TEL: +32 (0) 2 717 9980

Kleine Brogel Air Base

3990 Peer, BE

Local Belgian or International Schools

Local Belgian Schools - Pre-school to 12th grade, tuition free.

International Schools - Pre-school to 12th grade, tuition required.

*If you are interested in sending your child to a local school, you can contact the local Army Community Service Office for assistance.





Newcomers Information – Zutendaal

Child and Youth Services (CYS)

Child & Youth Services (CYS), Child Development Center (CDC), School Age Center (SAC), Youth Center (YC), and Youth Sports & Fitness (YS&F)

- CYS offers hourly care and full day programs for children 6 weeks to 5 years old, Mon-Fri 0700-1800 (hourly care is available on a space available basis).
- Camps
- SAC offers before and after school care for children in K-5th grade. Before school care is open from 0700 0845, after school care is from 1400 - 1800. SAC provides care from 0700-1800 on school out days.
- The Youth Center is open to all registered youth in 6th – 12th grade.
- The Youth Sports and Fitness Program offers a variety of individual and team sports for children and youth between 3 -18 years old.
- CYS programs are open to all NATO and US ID Card holders.

**To register for all CYS Programs please contact
Parent Central Services
Bldg. H602, Brunssum
DSN: 314-597- 4266 or COMM: +31 (0) 45-5340266**





Newcomers Information – Zutendaal

US Mail

- The post office is located on USAG Benelux Brunssum

DSN: 597-4185/4188

COMM: +31 (0)45-5340185/0188

Location: USAG Brunssum Bldg. 9

- Your APO address is considered a US address and US postal rates apply.
- When using your APO address do NOT include the Dutch on the address.

Your APO address should look like this:

PSC 79 Box 100 or CMR 450 Box 100

APO, AE 09703 APO, AE 09703 City and State are: APO (city), AE (state)





Newcomers Information - Zutendaal

Driving in Belgium

SHAPE Drivers License:

All incoming personnel who are eligible to drive must go to the Driver's Testing Station at SHAPE Bldg. 220, Rm. 104 to sign up for the mandatory class and receive study materials for the SHAPE driver's license. The SHAPE drivers license allows you to drive within Belgium only.

A certificate will be given upon passing which must be taken to the SHAPE Central Processing Branch in Bldg. 210 in order to receive the drivers license.

Belgian Drivers License:

Upon receiving the SHAPE drivers license, you can apply for a Belgian drivers license which will allow you to drive throughout the EU. The drivers testing station on SHAPE will assist you with completing the required forms. You will need to take the documents your local commune along with the fee of 16 Euro. The commune will inform you when your license is ready to be picked up.

GOV License:

GOV licenses can be obtained at USAG Benelux Brussels, Bldg. 4, Rm. 312 or SHAPE Bldg. 220, Rm. 104.

Driving in Europe is different that driving in the US. The driving class is not only mandatory, but it is VERY beneficial as you will learn the rules of the road in Europe.





Newcomers Information – Zutendaal

Army Community Service (ACS) Programs and Services

- Relocation Readiness
- Lending Closet
- Information & Referral
- Financial Readiness
- Employment Readiness
- Army Volunteer Corps
- Army Family Action Plan
- Mobilization & Deployment
- Army Family Team Building
- Family Advocacy Program
- Exceptional Family Member Program
- New Parent Support Program

ACS Office - Brunssum
USAG Brunssum Bldg. 8
DSN: 597- 4243, COMM: +31(0)45-534-0243

ACS Office - Brussels
USAG Brussels, Bldg. 4
DSN: 597- 9931, COMM: +32 (0) 2 280 9931





Newcomers Information – Zutendaal

ACS Programs Overview

Program	Program Services
Relocation Readiness	<ul style="list-style-type: none"> • Group training for pre/post moves • Cross-cultural training for bicultural families • Guidance counseling before, during, and after the move • Outreach to waiting families • Lending closet • Sponsorship training
Information, Referral & Follow-up (IR&F)	<ul style="list-style-type: none"> • Provides Soldiers and Families with timely, comprehensive information on both military and community resources that will assist in meeting basic needs and improve quality of life.
Family Advocacy Program (FAP)	<ul style="list-style-type: none"> • Stress and anger management classes • Victim advocacy • Emergency placement care • Family violence prevention briefings
New Parent Support	<ul style="list-style-type: none"> • Provide educational and supportive services to new parents • Assist families to cope with stress, isolation, pre and post deployment, homecoming reunions, and the everyday demands of parenting in the military
Exceptional Family Member Program (EFMP)	<ul style="list-style-type: none"> • Mandatory enrollment program for family members who require special medical or educational services such as physical, emotional, developmental, intellectual and learning disabilities to medical conditions such as asthma, seizure activity and/or mental health conditions that requires special treatment, therapy, education, training, or counseling. The program ensures medical and educational needs are accessible and appropriate to accommodate these individuals' needs
Financial Readiness Program	<ul style="list-style-type: none"> • Army Emergency Relief (AER) • Education and financial planning, Consumer Affairs and Financial Assistance Program (CAFAP) • Confidential budget counseling and debt management assistance • Emergency food voucher • Consumer information and advocacy
Employment Readiness Program	<ul style="list-style-type: none"> • Up-to-date information employment opportunities, job market trends and education • Classes and seminars on self-assessment and career exploration, resume writing, interviewing techniques, dressing for success, and networking • Résumé critiques, career counseling and individual career assessments • Job fairs and other hiring events
Army Volunteer Corps (AVC)	<ul style="list-style-type: none"> • Provide information on installation volunteer opportunities to individuals seeking opportunities and to agencies who need volunteers • Coordinate various volunteer awards such as the MOVSM and PVSA for service members; coordinate and conduct annual volunteer recognition ceremonies • Provide volunteer service records for college students, job applicants, and to service members seeking promotion points
Army Family Action Plan (AFAP) Army Family Team Building (AFTB)	<ul style="list-style-type: none"> • AFAP - Platform to voice quality-of-life issues, feedback, ideas, and suggestions • AFTB - Basic Army knowledge and specialized training, to maximize personal and professional potential, personal and Family preparedness, which enhances overall Army readiness
Mobilization, Deployment & Support Stability	<ul style="list-style-type: none"> • Provides assistance to Soldiers, Civilians and Family members to maintain individual readiness throughout the Army Force Generation (ARFORGEN) cycle Assistants (FRSAs) - Operations (MD&SSO) - Survivor Outreach Services (SOS)





Newcomers Information - Zutendaal

Relocation Program

Moving is a part of life for Soldiers, Government Civilians and their Families. The Army Community Service Relocation Readiness Program provides assistance to the Total Army Family. We are dedicated to ensuring you are capable of surviving and thriving through the PCS and ETS processes, finding information and resources to make you more resilient and agile as you navigate your next move.

We provide :

- Sponsorship opportunities
- Cultural orientation
- Lending Closet
- Overseas orientation
- Support for foreign born spouses
- Relocation stress management





Newcomers Information - Zutendaal

Military and Family Life Counselors

SERVICE PROVIDERS AND LEADERS

Military and Family Life Counseling services are available at installation Military and Family Support Centers.

If an installation is not nearby, military service providers and leaders can request non-medical counseling services for unit events at <https://supportrequest.militaryonesource.mil>.

Who is eligible?

Free and confidential non-medical counseling is available to service members, Department of Defense expeditionary civilians, their families and survivors.

Child and youth behavioral counselors are available to support children and youth up to age 18. They also offer guidance to families, staff and support personnel.



Call Military OneSource anytime, 24/7 at 800-342-9647 or visit www.MilitaryOneSource.mil.





Newcomers Information - Zutendaal

Employment Readiness Program

The Employment Readiness Program helps spouses pursue many opportunities, including employment in the Benelux. Individual appointments are available and virtual classes are offered regularly.

- Website assistance for government jobs
 - Interview essentials
 - Resume building
- One-on-one career coaching
- Information about local job listings
- Computers/printers/scanners for employment use
- Off post local employment (Loss of SOFA)





Newcomers Information - Zutendaal

<https://vmis.armyfamilywebportal.com/>

Volunteer Management Information System

U.S. ARMY VOLUNTEER CORPS
TRADITION OF SERVICE

Volunteer Management Information System

Volunteer Management Information System (VMIS) provides tools to manage volunteerism in your military community.

Log In

OR

Use Site as Guest

Not a member? [Register](#) or [transition your account](#).

Supported browsers for AFWP Applications are Internet Explorer 11, Chrome, and Firefox. You may experience functionality and appearance differences when using the application depending on your browser version.





Newcomers Information - Zutendaal

Exceptional Family Member Program (EFMP)



- An Exceptional Family Member is defined as a child or adult with any physical, emotional, developmental, or intellectual disorder that requires special treatment, therapy, education, training, and counseling.
- Manager works as an advocate for families to ensure needs are being met.





Newcomers Information – Zutendaal

Army Continuing Education System (ACES)

Active Duty

- Academic planning and counseling services to help you navigate your path
Funds for college including Tuition Assistance (TA)
- Testing services, including CLEP and DANTES tests that turn your knowledge and experience into college credit
- Academic Basic Skill building courses, including Math and English to prepare you for college
- Tutoring and writing services to help succeed in your classes Math and English to prepare you for college

Civilian:

GoArmyEd.com a site that provides streamlined, automated processes for Army Civilians requesting funds for their professional development courses.

GoArmyEd

- Provides Army Civilians with a single location to submit applications and create Standard Form (SF) 182s for training approval.
- Provides Army Civilian Administrators greater visibility into the professional development of Army Civilians.

**USAG Benelux Brunssum Education Center
Brunssum Bldg. 8, Rm. N117**

DSN: 597- 4253 COMM +31(0)45-534-0253





Newcomers Information – Zutendaal

ACES Overview

Basic Skills Academic Program (BSEP)	Education Programs	Testing	Post Secondary
<ul style="list-style-type: none"> • GT score improvement • Math, English, reading comprehension • Preparation for college 	<ul style="list-style-type: none"> • Education Counseling • Tuition Assistance • GI Bill Benefits • Veterans Education Assistance Programs • MyCAA Program • Yellow Ribbon Program • Credentialing Assistance 	<ul style="list-style-type: none"> • CLEP • DSST • APT • TABE • National Testing Center • Air Force Testing • Proctor services • Kuder Interest Inventories 	<ul style="list-style-type: none"> • On-site Education Institutions: University of Maryland Global Campus and University of Oklahoma • Enrollment for institutions conducting postsecondary programs • Certificates, Associate, Bachelor and Master Degree's Programs • Professional and Self Development
<ul style="list-style-type: none"> • GT improvement • Pre/post TABE and GT predictor • On duty instruction in math and reading • AFCT 	<ul style="list-style-type: none"> • Manage, fund, and executes the delivery of ACES programs and services • Conduct needs assessments and program evaluations and submit data to ACES region chief triennially • Integrate ACES programs into installation and/or local unit training schedules • Ensure statutory pre-separation counseling services and mandatory veterans education benefits counseling is provided • Provide each Soldier counseling within 30 days of arrival • Market education programs to the community 	<ul style="list-style-type: none"> • Manage and appoint TCO and ATCO to include current on qualifications • Ensure compliance with all academic testing programs 	<ul style="list-style-type: none"> • Assist with tuition assistance • Provide financial assistance information • Provides information on the GI Bill • Provides information on the Veterans Education Assistance Program • Provide information on MyCAA for qualified spouses • Provide information on scholarships • Academic and career counseling • Provide information and assist on Credentialing Assistance Programs
<ul style="list-style-type: none"> • Title 10 USC 4302 • Title 10 USC 2007 • Title 10 USC 2005 • Title 10 USC 1142 • AR 621-5 	<ul style="list-style-type: none"> • AR 621-5 • AR 2014-18 • AR 600-18 	<ul style="list-style-type: none"> • AR 611-5 • AR 11-6 • DANTES 	<ul style="list-style-type: none"> • AR 621-5 • AR 621-1 • AR 621-108 • DODI 1322.25





Newcomers Information – Zutendaal



Family and MWR
USAG Benelux Brunssum
DSN: 314-597-4232/4233
COMM: +31 (0)45-534 0232/0233

STAY CONNECTED



ChievresFMWR
BrusselsMWR
BrunssumMWR



BeneluxFMWR



BeneluxFMWR



Benelux.armymwr.com

LIKE, FOLLOW, SHARE





Newcomers Information – Zutendaal

Northern Law Center

Services

- Legal research, consultation, document preparation, notary, or legal support.
- Areas of law:
 - Family Law
 - Trusts, Estates, & Wills
 - Belgian Legal Issues
 - Immigration / VISA
 - Some criminal defense
 - Military Matters
 - Administrative Notes
 - Criminal Jurisdiction in Belgium
 - Constitutional Rights in Belgium
 - Legal Assistance
 - House Hold Good Claims
 - Privately Owned Vehicle Claims

USAG Benelux Brunssum
Bldg. 8, Rm. N203-N208
DSN: 597- 4182 COMM: +31(0)45-534-0182

- Belgian Law:
Legal Assistance Office – Northern Law Center
SHAPE and/or USAG Benelux Brussels
DSN: 423-4868 COMM: +32 (0) 65 44 4868





Newcomers Information - Zutendaal

Welcome to Belgium

The Belgian Traffic Code

If you are involved in an accident:

You are required to stop, do not leave the scene of the accident.

Call the police.

Do not settle (damages) with the other party, go through the proper channels (insurance).

Good Samaritan Law: Under Belgian law, you commit a criminal infraction if you do not stop to render assistance to an injured person. You should assist only commensurate with your abilities. Injuries resulting from assistance rendered in excess of your qualifications and ability, or rendered negligently, may be the subject of a civil suit.

Basic Traffic Rules

Unless otherwise indicated, the following speed limits apply:

30 km/h in school zone;

50 km/h in most construction zones

50 km/h in towns, cities, and incorporated communities

120 km/h on the Autoroutes and other four-lane roads;

All other roads: the speed limit is 90km/h unless otherwise indicated.

Maximum punishment for speeding: confinement for one month and/or a fine of up to €2,500.

At an intersection, the right of way belongs to the driver coming from the right unless otherwise indicated.

Public buses have the right to cut into traffic when departing a bus stop.

No vehicle may be operated on public roads unless the driver has a valid driver's license.





Newcomers Information-Zutendaal

Map Zutendaal to JFC Brunssum



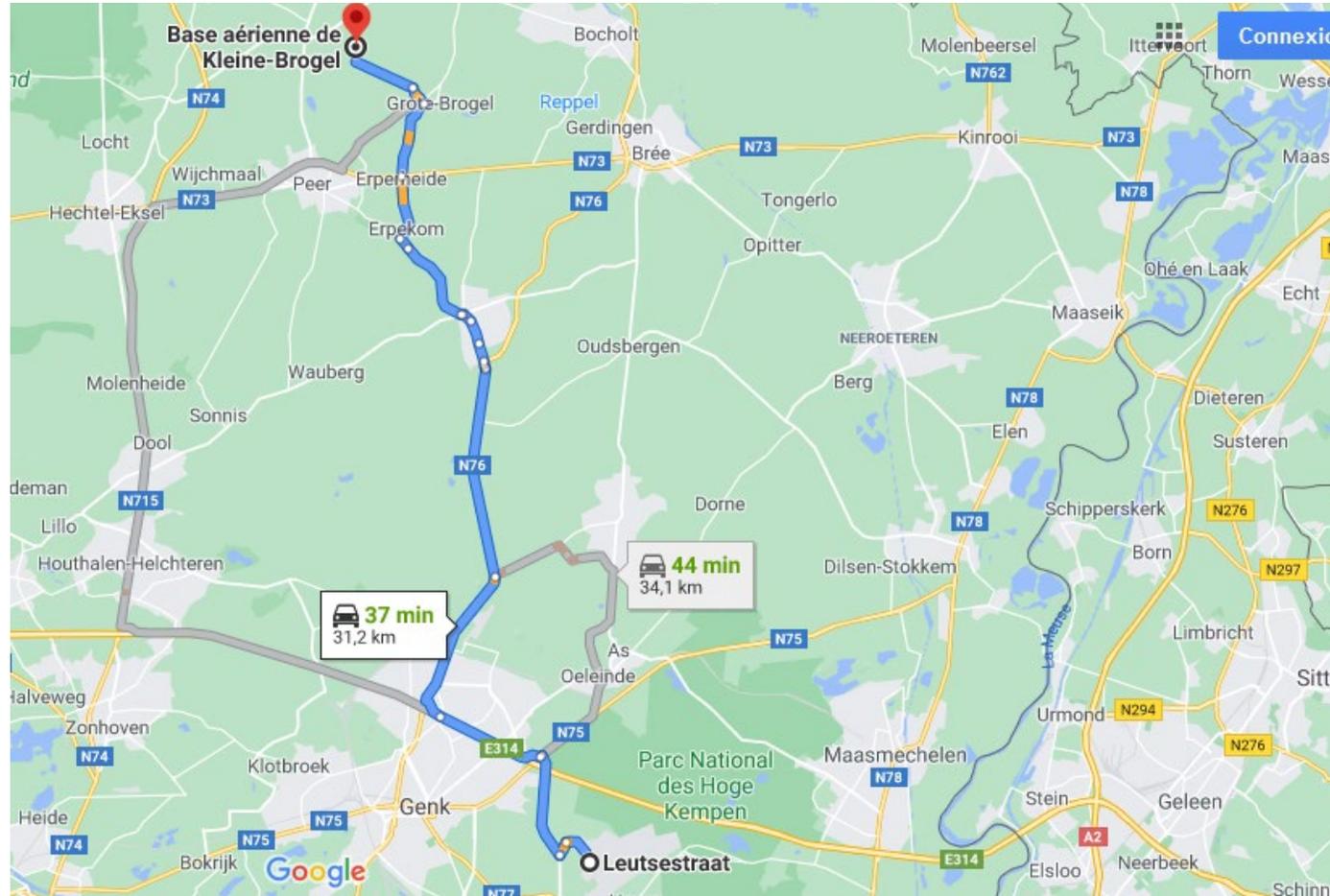
JFC Brunssum is approximately a 31 minute drive (39 km) from Zutendaal





Newcomers Information - Zutendaal

Map Zutendaal to Kleine Brogel Air Base



Kleine Brogel Air Base is approximately a 37 minute drive (31 km) from Zutendaal





Newcomers Information – Zutendaal

In-processing task list:

- CAC/Dependent ID Cards at Central Processing Facility, USAG Brunssum Bldg. 8 1st Floor Rm N109, DSN: 597-4260/4261, COMM: +31(0)45-534-0260/0261
- Registration of CAC/Dependent ID cards at IACS office, USAG Brunssum MP Station, Bldg. 14, DSN: 597-4113, COMM: +31(0)45-534-0113
- NATO ID Cards, Central Processing, Shape Central Processing Branch, Bldg. 210, SHAPE NATO Base. Must complete form SF 94 (form can be downloaded from <https://www.shape2day.com/resources/site1/General/ArrivingLeaving/SF%2094.pdf>). Email completed form, COA and supporting documents to the USNMR, SHAPE for stamp/signature
- CUI Training: Mandatory training located on the DoD's CUI webpage at <https://www.dodcui.mil>. Certificate must be submitted to the S3/5/7 Garrison Security Manager, DSN: 597-4073, COMM: +31 (0) 45 534 0073.
- Medical: Active Duty and Family Members report to GK MTF, Germany. DSN: 458-3200, COMM: +49 2451 63 2210 (call for appointment) Civilians and dependents report to Brussels Health Clinic, Sterrebeek Annex DSN 314-566-1515 or +32(0)2-686-1515 (call for appointment)
- ASAP (*required training within 72 hours) training for Service Members.
- RSO/Suicide Prevention (*required training within 72 hours) training for Service Members.
- EEO / EO (*required training within 72 hours) training
- SHARP / EFMP / FAP (*required training within 72 hours)
- Financial Readiness / AER (soldiers only) training
- Behavioral Health/Social Work Services: Soldiers only. Call 566-5320 or 566-5002 for appointment.
- CPAC In-processing Brief (Civilians)
- Housing In-Brief: USAG Brunssum Bldg. Bldg. 8, 2nd Floor, DSN: 597-4149/4150/4151, COMM: +31(0)45-534-0149/0150/0151
- Banking: Andrews Federal Credit Union: USAG Brunssum, Bldg. 8, Rm. 118, COMM: +31 (0)45 534 0335 (Register online / call for an appointment)
- Military Finance Office: USAG Brussels, Bldg. 2, 1st Floor, DSN: 597-9720, COMM: +32 (0)2 280 9720 (Service Members only)
- Track HHG / POV: Call the Transportation office to track Household goods and Vehicle shipment. USAG Brussels, Bldg. 4, DSN: 597-9947/48, COMM: +32 (0) 2 280 9947/48
- School and CYS Pre-registration:
School: AFNorth International, JFC Brunssum. Elementary +31(0)45-527-8251, High School +31(0)45-527-8260/8261 CYS: JFC Brunssum Bldg. H- 602, DSN: 314-597-4266 COMM: +31 (0) 45-534 0266.
- Obtain APO/Post Office Box: USAG Brunssum Bldg. 9, DSN: 597-4185/4188, COMM: +31 (0)45-5340185/0188
- USAG Benelux SHAPE-DRIVERS TESTING-BLDG 220, RM 104, DSN 597-7592/7595/7580/7581, COMM: +32-65-32-75-7592/7595/7580/7581, Call to request study materials and schedule in person drivers test. USAG Benelux Drivers License: Call for appointment. USAG Benelux – Brussels, Bldg. 4, Rm. 312, DSN: 597-9944, COMM: +32(0)2 280 9944
- CIF: USAG Benelux Brunssum Bldg. 7, Rm 119, DSN: 314-597-4193, COMM: +31(0)45-534-0193
- BOSS: usarmy.benelux.id-europe.mbx.boss-program@army.mil
- DES: USAG Brunssum MP station Bldg 14, DSN : 597-4555, COMM: +31(0)45-5340555
- Veterinary clinic, DSN: 566-5390, COMM: +32-65-32-5390
- Alert-Notification register/update- <https://alert.csd.disa.mil/>



USAG Benelux – Zutendaal Zutendaal Useful Information / Contacts

Information & referral specialist ACS Specialist	DSN: 597-4243 COMM: +31(0)45 534 0243
USAG Benelux Official Newcomers Website	Virtual Training/Briefs are located at: https://home.army.mil/benelux/index.php/my-fort/newcomer-orientation
Central Processing Facility (CPF) DEERS/ID Cards/Passports/In-Out Processing	USAG Brunssum Bldg. 8 First Floor Rm N109, DSN: 597-4260/4261, COMM: +31(0)45-534-0260/0261
MP Station IACS	USAG Brunssum MP station Bldg 14, DSN : 597-4555, COMM: +31(0)45-534 0555 USAG Brunssum IACS Bldg. 14, DSN: 597-4116/4117, COMM: +31(0)45-534-0116/0117
CUI Training, Garrison Security Manager S 3/5/7	USAG Benelux Brunssum Bldg. 8, 1st Floor, DSN: 597-4073 Rm S.217, COMM: +31 (0) 45 534 0073
SHAPE ID	Shape Central Processing Branch, Bldg. 210 +32 (0)65 44 8348
Belgian Protocol ID	Shape Central Processing Branch, Bldg. 210 (room 109-111)
Vehicle Registration	SHAPE Bldg. 210, DSN 423-3310/5147/4148 COMM: +32(0)65 44 3310/5147/4148
Vehicle Processing Center	Chièvres Air Base Bldg. 46, DSN: 314-597 6250, COMM: +32(0)68331980
Post Office	USAG Brunssum Bldg. 9, DSN: 597-4185/4188, COMM: +31(0)45-5340185/0188
Housing Office	USAG Brunssum Bldg. 8, room 234 ,Second Floor, DSN: 597-4149/4150/4151, COMM: +31(0)45-534-0149/0150/0151 USAG Brussels, Bldg. 4, 2nd Floor, DSN:597-9921/22/24, COMM: +32(0)2 280 9921/22/24
CFMO Furniture	USAG Brunssum Bldg. 8, Room 232, DSN: 597-4154/4153, COMM: +31(0)45-534-3154/3153
CIF	USAG Benelux Brunssum Bldg. 7, rm 119 DSN: 314-597-4193, COMM: +31(0)45-534-0193
SHAPE Drivers License	SHAPE Bldg. 220, Rm. 104, COMM: +32 (0)65-75-7592/DSN: 314-597-7592 /7595/7580/7581
GOV License	SHAPE-DRIVERS TESTING-Bldg. 220, RM 104, DSN 597-7580/7595 , COMM: +32(0)65 75 7580/7595
Schools	AFNORTH International School, Brunssum (K – 12) Elementary +31(0)45-527-8251 High School +31(0)45-527-8262 Kleine Brogel (DoDEA School, K-5) +32 (0) 2 717 9980
Banking Services	USAG Brunssum Andrews Federal Credit Union, Bldg. 8, Rm. 119, DSN: 597-4335 COMM: +31 (0)45-534 0335
Child and Youth Services (CYS)	JFC Brunssum Bldg. H-602, DSN: 314-597-4266 COMM: +31 (0)45-534-0266
Army Community Service (ACS) BOSS: President,	USAG Brunssum Bldg. 8, DSN: 597-4243, COMM: +31(0)45-534-0243 DSN: 597-7447, COMM: +32-68-25-7447
Religious Support Office	JFC HQ Brunssum DSN 314-597-4301/4302, COMM: +31(0)45-534 0301/0302
Army Substance Abuse Program (ASAP)	USAG Brunssum Bldg. 8, Rm. 210, DSN: 597-4144, COMM: +31(0)45-534-0144
Family and MWR	USAG Brunssum Bldg. 5, DSN: 597-4232/4233 COMM: +31(0)45-534-0232/0233
Medical Treatment Facility	Geilenkirchen, Germany DSN: 458-3200, COMM: +49 2451 632210 Brussels



Thank You & Enjoy Benelux!



U.S. ARMY



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Chievres.armymwr.com

